

Dr. & Mrs. Hal Guthrie  
Bunker Hill  
Houston, Texas

May 30, 2012

James Gallery  
President  
A Better Painting Service, Inc.  
307 Thicket  
Houston, Texas 77079

Dear Jim:

Doris and I want to thank you for the excellent work you recently did for us in remodeling our guest bathroom and repairing various sheetrock damage after a broken pipe incident. This is the third time we have used you to do work at our home. Each time, we have been extremely pleased with the results.

We appreciate that, unlike many others, you give a complete written proposal so there are no hidden costs. Your workers were punctual, courteous and professional. Every day before they left, they cleaned up everything.

We are happy to be a reference for you and will definitely recommend you to others. When we need work in the future, you will be our first call.

Sincerely,

A handwritten signature in black ink that reads "Hal Guthrie". The signature is written in a cursive style with a long, sweeping horizontal line extending to the right from the end of the name.

Hal Guthrie

John and Diane Merrill  
Tanglewood  
Houston, Texas

September 12, 2013

James Gallery  
President  
A Better Painting Service  
307 Thicket  
Houston, Texas 77079

Dear Jim,

John and I want to thank you for the excellent job you did for us both on the entire outside of our house and most of the inside. After experiencing a not so pleasant partial paint job with other painters, the work you did for us was as pleasant an experience as it could be.

The painters were very respectful in all ways. They showed great care and concern for our house. All areas to be painted were carefully covered and sealed off as needed. At the end of the day, they would clean the area and make it livable for us. Very nice. Very professional.

Thank you for the detailed pricing to meet our variety of needs. Your advice on paint types added to the improved look of our home.

The job turned out beautifully. Everything looks great. We are extremely happy. Jim, you and A Better Painting Service (very aptly named) will be our painters for all future needs. John and I are happy to recommend your service!

Sincerely,

A handwritten signature in cursive script that reads "Diane Merrill". The signature is written in dark ink and is positioned to the right of the word "Sincerely,".

Diane Merrill

May 28, 2006

Mr. Jim Gallery  
307 Thicket  
Houston, Texas 77079

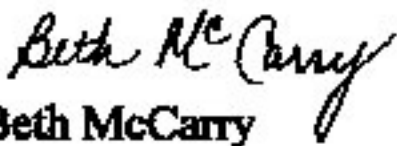
Subject: Remodel Kitchen  
Ref. Proposal #051225

Dear Jim,

What a transformation! I am so excited about the new look in my kitchen. You worked very hard on changing the cabinets on looking new. I love my granite countertops and tiled backsplash. The painted walls also made the kitchen come back to life.

I appreciate all the work you and your professional crew put into my new kitchen. Thanks so very much.

Sincerely,

  
Beth McCarry

April 16, 2000

Mr. James Gallery  
A Better Painting Service, Inc.  
P. O. Box 630716  
Houston, TX 77263-0716

Dear Jim:

I want to take this opportunity to thank you for the great job you and your team did in painting my house. From start to finish, everything was first class. I've rarely dealt with a contractor who was as timely, thorough, complete, and detailed as you in all phases of the job.

It was certainly a pleasure to work with you and I'll definitely contact you in the future if / when I have other work to be done. Thanks again for the excellent service and a job well done!

Regards,



Dale C. Meek  
419 Scarlet Maple Drive  
Sugar Land, TX 77479-5006

Mr. James Gallery  
A Better Painting Service, Inc.  
307 Thicket  
Houston, Texas 77079

Dear Jim:

I now have time to thank you for the beautiful restoration job you did for my home. Everyone that sees your magnificent job is highly complimentary.

You made a messy, hard job fun and relatively painless with your good humor and great organizational skills.

Your crew was always courteous, quite and unobtrusive. They conducted themselves professionally and it was very appreciated.

I highly recommend your services to any new clients!

Sincerely,

*Brinda*

**Douglas R. Hortvet, Jr.**

1514 Breezy Bend Drive Katy, Texas 77494  
713-934-3105 (Work)

Date: April 28, 2004

Mr. Jim Gallery  
307 Thicket  
Houston, TX. 77079

Subject: Siding Replacement and Paint Work  
Ref. Proposal 031229

Dear Jim,

Please find enclosed payment for the subject scope of work recently completed, as detailed in your invoice dated 4/23/04.

I am very satisfied with the results of the job and the care taken by your crews to ensure total client satisfaction.

I will recommend your company to anyone that has a need for the services you provide.

Feel free to include me on your reference list – just please use my work number, 713-934-3105, as the home number is unlisted.

Thanks again for a great job!

Sincerely,



Douglas R. Hortvet, Jr.

November 13, 2005

Mr. James Gallery  
A Better Painting Service  
307 Thicket  
Houston, Texas 77079

Re: Invoice Payment for Proposal #051012

Dear Mr. Gallery:

Enclosed is a check for payment of the invoice for work performed per proposal #051012. However, in addition to payment for the work I wanted to share my extreme satisfaction with the timeliness and quality of the work performed. I also appreciate the customer friendly attitude your company possesses by not requiring myself to be home while the work is going on, and doing the work with the same quality.

Again thanks for a job well done. Please pass on my satisfaction to your staff that performed the work.

Sincerely,



Robert McNamara  
4610 Holt Street  
Bellaire, TX 77401  
713-824-2706 mobile

Date: April 28, 2004

Mr. Jim Gallery  
307 Thicket  
Houston, TX. 77079

Subject: Siding Replacement and Paint Work  
Ref. Proposal 031229

Dear Jim,

Please find enclosed payment for the subject scope of work recently completed, as detailed in your invoice dated 4/23/04.

I am very satisfied with the results of the job and the care taken by your crews to ensure total client satisfaction.

I will recommend your company to anyone that has a need for the services you provide.

Feel free to include me on your reference list -- just please use my work number, 713-934-3105, as the home number is unlisted.

Thanks again for a great job!

Sincerely,

A handwritten signature in black ink, appearing to be "D.K. Williams", written over a horizontal line.



Dear Jim,

The inside of my house looks brand new.

Thank you for all the advice and time you spent with me on matching colors in my home.

Your company has provided an excellent and professional service for over 13 years to my house.

Respectfully

Booy Berglund

6-25-04

Located in the Texas Medical Center

6621 Fannin Street MC 1-2261  
Houston, Texas 77030-2999  
Tel: 832/824-2250  
Fax: 832/825-4032

One Baylor Plaza  
Texas Medical Center  
Houston, Texas 77030-3498  
Tel: 713/798-4432

William J. Fitzgall, M.D.  
Department of Pathology  
Director, Division of Hematology & Pathology  
University of Illinois, Urbana, IL  
Dr. Fitzgall is a member of the American Society of Hematology, the American Society of Clinical Pathology, and the American Society of Hematopathology.  
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Robert Egan, M.D.  
Department of Pathology  
University of Illinois, Urbana, IL  
Dr. Egan is a member of the American Society of Hematology, the American Society of Clinical Pathology, and the American Society of Hematopathology.  
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April 2, 2001

Mr. James Gallery  
A Better Painting Service  
307 Thicket Ln  
Houston, TX 77079-6424

Dear Mr. Gallery:

This letter of endorsement is intended for your prospective clients. If such an individual must choose to read only one of the hundreds of written testimonials in recommendation of your painting service, I suggest reading the following. This is not written in relief upon completion of a job, but two years later. Mr. Gallery's painting service was faced with an aging frame house badly in need of complete outdoor and indoor painting, requiring a host of repairs, carpentry, and cleaning. Two years later, both the repairs and the paint job have held the test of time and would seem to have been done a month ago. A number of minor details were managed without prearrangement, for example the gratis cleaning of a large wooden deck. A former occupant left nicotine stains in one bedroom, and Mr. Gallery then specified that extra coats of paint be applied. Someone of lesser professional standing would have either not recognized the problem or ignored it. In the complicated matter of moving and protecting both indoor and outdoor items, literally the only mishap involved a small crack in the glass of a framed poster, which was repaired immediately and to my complete satisfaction. While the work was in progress, the materials were carefully and neatly stored. Disposal of used materials and the process of rinsing brushes, etc. was done professionally, not lawn-killing as I have known to occur with other painting services.

If your intended paint job is a simple one, then Mr. Gallery's painting service is quite obviously more than qualified. If you have a difficult job such as mine, I cannot imagine another painting service superior to A Better Painting Service.

Sincerely,



Hannes Vogel, M.D.

*July 3, 2001*

**A BETTER PAINTING SERVICE, INC.**  
**P.O. BOX 630716**  
**HOUSTON, TX 77263-0716**

*Dear Mr. Gallery,*

*Tedd and I just wanted to take this time to thank you and your employees. The workers were very professional and courteous. It is clear they are well trained by yourself.*

*We are very satisfied with the work that was done and the time frame that it took to complete it. Please find enclosed payment of \$3,155.00.*

*Thank you,*

*Tedd & Regina*  
**Tedd and Regina**

26-May-00

Jim Gallery  
A Better Painting Service

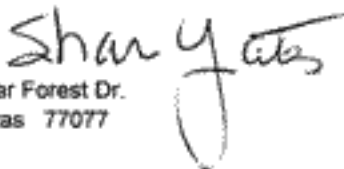
Dear Jim,

I meant to send this to you sooner but time gets away from us. I just wanted to let you know that I am very pleased with the paint job that you did for me the first week in April. Your crew did a wonderful job. They were clean and neat. It was the smoothest construction job that I have ever experienced. I also appreciate the prompt response to the one area that needed corrected. It was taken care of immediately. I will definitely call A Better Painting Service for future projects, as well as recommend you to others.

Thanks again and please feel free to add me to your reference list.

Yours truly,

Shar Yates  
12800-35 Briar Forest Dr.  
Houston, Texas 77077

A handwritten signature in black ink that reads "Shar Yates". The signature is written in a cursive style with a large, looped "Y" and "A".